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24<sup>th</sup> January 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/20/01/07.

You requested the following information, please also see our response below:

**In your trust, how many recorded paramedic and ambulance crew staff absences have there been due to stress, anxiety and/or depression in the following time frames; 2016-2017, 2018-2019 and 2019-2020 (of what has been recorded so far)?**

Please see table below showing FTE days lost and headcount of all front-line staff which had at least one period of absence due to sickness reason 'Anxiety/stress/depression/other psychiatric illnesses':

Year	FTE Days Lost	Headcount*
2016/17		209
2017/18	15,193.54	231
2018/19	13,837.45	239
2019/20*	9,248.45	161

\*This data is up to and including 31<sup>st</sup> December 2019

**In your trust, how many paramedic and ambulance crew staff have been medically signed-off work for a period longer than two weeks for stress, anxiety and/or depression in the following time frames; 2016-2017, 2018-2019 and 2019-2020 (of what has been recorded so far)?**

Please see table below showing headcount for front line staff who have had at least one episode of sickness lasting more than 14 days due to sickness reason 'Anxiety/stress/depression/other psychiatric illnesses'. We are unable to confirm if they were 'medically signed off' as we do not record sickness certificates on ESR.

Year	Total
2016/17	132
2017/18	137
2018/19	112
2019/20*	122

\*This data is up to and including 31st December 2019

**In your trust, how many recorded formal complaints have been made by paramedic and ambulance crew staff for instances of internal workplace bullying in the following time frames; 2016-2017, 2018-2019 and 2019-2020 (of what has been recorded so far)?**

Please see table below:

Year	Total
2016	3 bullying & harassment cases reported
2017	2 bullying & harassment cases reported
2018	6 bullying & harassment cases reported
2019	13 bullying & harassment cases reported
2020	0 bullying & harassment cases reported to date

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust